



Employment Opportunity - Client Services Supervisor

Health Net of West Michigan (HNWM) has a full-time opening for a Client Services Supervisor. Duties includes supervising assigned Client Services staff, providing ongoing training, and performing case management activities. This valued individual will conduct research into best practices as they relate to Health Net of West Michigan programs and initiatives, assist in the development of policies, procedures, and outcomes and collaborate with Client Services Director to provide guidance and direction to the team. The ideal candidate will be passionate about helping people, knowledgeable about resources and social services available within the community and able to work with a high degree of advocacy and confidentiality. The Client Services Supervisor must have a desire to supervise, train, coach and mentor others. Health Net offers a diverse workplace with a casual dress code. Must be willing to perform a combination of on-site (office) and remote (home office) work.

Minimum requirements for this position include Master of Social Work, fully licensed (LMSW), experience working with complex care populations (e.g. behavioral health, substance use, homelessness, interpersonal violence), training and experience in Motivational interviewing and a strong desire to supervise, train, coach and mentor others.

Starting pay range is \$24.00 - \$28.00 per hour. (\$50,000 - \$58,000 annual salary)

To apply, please submit cover letter and resume to: careers@healthnetwm.org

Company Profile: Health Net of West Michigan bridges gaps in healthcare by connecting individuals with the basic resources that every human being deserves to live a healthier life. We work primarily with vulnerable populations. We take a holistic approach to health by partnering with healthcare professionals, institutions, and non-profit organizations to provide education, accessibility and individualized attention including physical, mental and emotional support for the communities in which we work. We are experts at navigating the healthcare system and connecting clients to vital resources.

Commitment to diversity and inclusion: Health Net of West Michigan embraces the principles of diversity and inclusion. We proudly serve all persons in our community with respect for each person's unique individual and cultural differences. We firmly stand in our commitment to eliminate racism and all other forms of discrimination from our workplace and our community.

Location – Grand Rapids, Michigan: Grand Rapids is a great place to live, work and play. Grand Rapids is the second largest city in the state and is known for its philanthropy. Downtown is safe and clean and surrounded by an eclectic mix of walkable and attractive neighborhoods. With a medical and life sciences industry boom, strong entrepreneurial activity, dedication to green building and living, and innovative employers, Grand Rapids continues to grow and thrive.