

Employment Opportunity – Partner Engagement Consultant

Health Net of West Michigan (HNWM) has a full-time opening for a Partner Engagement Consultant. This position is responsible for supporting and engaging Health Net screening sites and referral partners. Key responsibilities include establishing good working relationships with clinical sites, creating and monitoring clinical site profiles; analyzing and distributing screening site data reports; evaluating the screening process and quality improvement efforts; maintaining all site materials and supplies; interacting with senior internal and/or external personnel on significant matters; and supporting the mission, vision, values and key strategies of Health Net of West Michigan (HNWM) and the organizations with which it interfaces. This position will work as a member of an interdisciplinary program operations team, supporting Health Net's efforts to assist individuals/families address Health Related Social Needs (HRSN), and to achieve health equity. Those in this position will support the mission, vision, values, and key strategies of Health Net.

Minimum Requirement:

- Bachelor's degree in health, human services, or related field preferred or equivalent experience working within hospital/clinical settings.
- Familiarity and comfort with working in a hospital setting and with clinical professionals.
- Experience and confidence in facilitation of large groups and/or trainings.
- Ability to problem solve and creatively offer best practice solutions to complex issues.
- Strong analytical ability necessary with a focus on quality improvement practices.
- Highly adaptable with the ability to productively navigate ambiguous situations while maintaining a positive and collaborative outlook.
- Strategic vision and the ability to see the interconnectivity of opportunities and responsibilities.
- Strong relationship building and public speaking skills.
- Self-directed and able to manage responsibility and tasks independently.
- Experience in collective impact work, or fields relevant to assigned responsibilities.
- Project management experience and ability to multitask and navigate the field effectively both within updated technological systems and community development models.
- Proficient computer skills in Microsoft Office computer applications.
- Ability to work under multiple deadlines, producing exceptional results.
- Evidence of strong written and verbal communications skills.
- Successful experience working as part of a multidisciplinary team and working effectively with persons from diverse cultural, social and ethnic backgrounds.
- Evidence of effective work beyond areas of relevant field of practice and technical skills in one or more core programming areas (family income and assets; community assets; food, health and wellbeing; education and learning; civic and philanthropic engagement; racial equity) that support the mission of the Health Net of West Michigan.

Starting pay range: \$19.00 - \$21.00 per hour

To apply, please submit cover letter and resume to: <u>careers@healthnetwm.org</u>



Company profile: Health Net of West Michigan bridges gaps in healthcare by connecting individuals with the basic resources that every human being deserves to live a healthier life. We work primarily with vulnerable populations. We take a holistic approach to health by partnering with healthcare professionals, institutions, and non-profit organizations to provide education, accessibility and individualized attention including physical, mental and emotional support for the communities in which we work. We are experts at navigating the healthcare system and connecting clients to vital resources.

<u>Commitment to diversity and inclusion:</u> Health Net of West Michigan embraces the principles of diversity and inclusion. We proudly serve all persons in our community with respect for each person's unique individual and cultural differences. We firmly stand in our commitment to eliminate racism and all other forms of discrimination from our workplace and our community.

Location – Grand Rapids, Michigan: Grand Rapids is a great place to live, work and play. Grand Rapids is the second largest city in the state and is known for its philanthropy. Downtown is safe and clean and surrounded by an eclectic mix of walkable and attractive neighborhoods. With a medical and life sciences industry boom, strong entrepreneurial activity, dedication to green building and living, and innovative employers, Grand Rapids continues to grow and thrive.