



## **Employment Opportunity – IT Help Desk Support Specialist**

Health Net of West Michigan seeks a part-time IT Help Desk Support Specialist to work with an interdisciplinary and diverse team. The position provides technical support and guidance to Health Net's computer users on a variety of issues related to data and IT systems. The support specialist identifies, researches and resolves technical problems, responds to requests for technical support and documents, tracks and monitors the problem to ensure timely resolution. Support must be provided and/or communicated in a clear, user-friendly, professional manner.

Desired candidate must have an Associate's degree or higher in computer science or related discipline. Equivalent experience may be considered in lieu of formal education.

**Pay range:** \$15.00 - \$18.00 per hour

**To apply,** please submit cover letter and resume to: [careers@healthnetwm.org](mailto:careers@healthnetwm.org)

**Company profile:** Health Net of West Michigan bridges gaps in healthcare by connecting individuals with the basic resources that every human being deserves to live a healthier life. We work primarily with vulnerable populations. We take a holistic approach to health by partnering with healthcare professionals, institutions, and non-profit organizations to provide education, accessibility and individualized attention including physical, mental and emotional support for the communities in which we work. We are experts at navigating the healthcare system and connecting clients to vital resources.

**Commitment to diversity and inclusion:** Health Net of West Michigan embraces the principles of diversity and inclusion. We proudly serve all persons in our community with respect for each person's unique individual and cultural differences. We firmly stand in our commitment to eliminate racism and all other forms of discrimination from our workplace and our community.

**Location – Grand Rapids, Michigan:** Grand Rapids is a great place to live, work and play. Grand Rapids is the second largest city in the state and is known for its philanthropy. Downtown is safe and clean and surrounded by an eclectic mix of walkable and attractive neighborhoods. With a medical and life sciences industry boom, strong entrepreneurial activity, dedication to green building and living, and innovative employers, Grand Rapids continues to grow and thrive.

**Posting Date:** September 19, 2018

**Posting Deadline:** October 17, 2018